

IMPORTANT INFORMATION:

2023 Medicare Star Ratings



Blue MedicareRx - S2893

For 2023, Blue MedicareRx - S2893 received the following Star Ratings from Medicare:

Overall Star Rating: ★★★★★
Health Services Rating: Service not offered
Drug Services Rating: ★★★★★

Every year, Medicare evaluates plans based on a 5-star rating system.

Why Star Ratings Are Important

Medicare rates plans on their health and drug services.

This lets you easily compare plans based on quality and performance.

Star Ratings are based on factors that include:

- Feedback from members about the plan's service and care
- The number of members who left or stayed with the plan
- The number of complaints Medicare got about the plan
- Data from doctors and hospitals that work with the plan

More stars mean a better plan – for example, members may get better care and better, faster customer service.

The number of stars show how well a plan performs.

- ★★★★★ EXCELLENT
- ★★★★☆ ABOVE AVERAGE
- ★★★☆☆ AVERAGE
- ★★☆☆☆ BELOW AVERAGE
- ★☆☆☆☆ POOR

Get More Information on Star Ratings Online

Compare Star Ratings for this and other plans online at [medicare.gov/plan-compare](https://www.medicare.gov/plan-compare).

Questions about this plan?

Contact Blue MedicareRx 7 days a week from 8:00 a.m. to 8:00 p.m. Eastern time at 877-479-2227 (toll-free) or 711 (TTY). Current members please call 888-543-4917 (toll-free) or 711 (TTY).

You can file a complaint if you feel that you received inaccurate, misleading or inappropriate information. Please call Customer Care at 888-543-4917 (TTY users call: **711**). If your complaint involves a broker or agent, be sure to include the name of the broker/agent when filing your complaint .