



Pre-Enrollment Checklist

Before making an enrollment decision, it's important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a customer service representative at the phone numbers listed below.

Contact Us:	
<p>Connecticut Residents: 1-866-832-9702 (TTY: 711) 24 hours a day, 7 days a week</p>	<p>Massachusetts Residents: 1-800-678-2265 (TTY: 711) 4/1-9/30, 8:00 a.m. to 8:00 p.m. ET, Monday through Friday. 10/1-3/31, 8:00 a.m. to 8:00 p.m. ET, 7 days a week.</p>
<p>Rhode Island Residents: 1-800-505-2583 (TTY: 711) 4/1-9-30, 8:00 a.m. to 8:00 p.m.ET, Monday through Friday. 10/1-3/31, 8:00 a.m. to 8:00 p.m. ET, 7 days a week. You can use our automated answering system outside of these hours</p>	<p>Vermont Residents: 1-888-496-4178 (TTY: 711) 24 hours a day, 7 days a week</p>
<p>Online: rxmedicareplans.com.</p>	

Understanding the Benefits	
<input type="checkbox"/>	Review the full list of benefits found in the Evidence of Coverage (EOC), especially for those services for which you routinely see a doctor. Visit rxmedicareplans.com or call Customer Service to receive a copy of the EOC.
<input type="checkbox"/>	Review the pharmacy directory to make sure the pharmacy you use for any prescription medicine is in the network. If the pharmacy isn't listed, you'll likely have to select a new pharmacy for your prescriptions.
Understanding Important Rules	
<input type="checkbox"/>	Benefits, premiums, and/or copayments/co-insurance may change on January 1, 2022.

Anthem Insurance Companies, Inc., Blue Cross and Blue Shield of Massachusetts, Inc., Blue Cross & Blue Shield of Rhode Island, and Blue Cross and Blue Shield of Vermont are the legal entities that have contracted as a joint enterprise with the Centers for Medicare & Medicaid Services (CMS) and are the risk-bearing entities for Blue MedicareRx (PDP) plans. The joint enterprise is a Medicare-approved Part D Sponsor. Enrollment in Blue MedicareRx (PDP) depends on contract renewal.

This information is not a complete description of benefits. Call Customer Care for more information.

For residents of Connecticut: **1-888-620-1747**; Massachusetts: **1-888-543-4917**;

Rhode Island: **1-888-620-1748**; Vermont: **1-888-620-1746**. TTY users call: **711**



Connecticut | Massachusetts
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